QDRAFT Coventry Housing & Homelessness Strategy 2019-24

Action Plan

| Theme 1: Preventing hom | elessness and supporting homeless households | | | |
|---|---|--|--------------------|-------------------|
| Priority | Action | Lead responsibility | Date | Comments/Progress |
| The Council will meet the duties placed upon it by the Homelessness Reduction Act 2017 and | Monitor the impacts of the new duties under the Homelessness Reduction Act on the demand for homelessness services. | Housing Options Team | Ongoing | |
| the Housing Act 1996 (as amended) | Monitor the success rates of various types of prevention activities to inform future service development and resource allocation. | Housing Options Team | Ongoing | |
| | Modify the services provided if necessary to respond to changes in demand and trends in presenting issues etc. | Housing Options Team | Ongoing | |
| | Review the resources and structure available to deliver the plan and make changes when necessary. | Housing Options Team Planning & Housing Policy | Ongoing | |
| Preventing Homelessness will be a Corporate priority across all sections of the Council, and we will work | Provide training and awareness raising across all relevant council services on early identification, homelessness prevention, and the services available. | Housing Options Team | From April 2019 | |
| in partnership with other providers and stakeholders to prevent | Provide training and awareness raising to relevant partner organisations on early identification, homelessness prevention, and the services available. | Housing Options Team | From April 2019 | |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
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| and deal with homelessness. | Work with the Coventry Homelessness Forum to improve partnership working and information sharing. | Planning & Housing Policy | Ongoing | |
| | | Housing Options Team | | |
| | The Homelessness Forum to be a 'critical friend' to challenge the Council in the implementation of this strategy and action plan. | Chair of the Homelessness Forum. | Ongoing | |
| | Continue to work in partnership with neighbouring and regional councils through the WMCA Homelessness Task Force and the West Midlands Housing Officers Group. | Planning & Housing Policy | Ongoing | And any other relevant partnerships as opportunities arise. |
| | Regular examination of homelessness statistics in order to identify changes and emerging trends etc. | Strategic Housing Board | Quarterly | |
| | Ensure that homelessness and housing issues are included in any relevant strategies and plans developed by the Council. | Planning & Housing Policy | Ongoing | |
| | Involve Experts by Experience in future service development and improvement. | Housing Options Team | Ongoing | |
| | Work in partnership with the Multiple Complex Needs Board and Operational Group, and embed the MEAM (Making Every Adult Matter) approach to remove barriers and improve services to the most vulnerable people affected by homelessness. | Housing Options Team, Multiple Complex Needs Board | Ongoing | |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
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| | Strategically review how we receive store and process information from homeless households and share that information with partner organisations in a safe and secure way to ensure data only has to be provided by the client once as part of the homeless presentation and engagement process. | Housing Options Team and partner organisations | ongoing | Will require joint working and GDPR data sharing agreements |
| Positive Pathways – Universal Prevention | Review and Improve the general housing advice and housing options information on the Council's website. | Housing Options Team | April 2019 | Review at regular intervals to ensure it is kept up to date after April 2019 |
| | Improve the general advice and education available on tenants' rights and responsibilities and landlords' rights and responsibilities. | Housing Options Team and Regulatory Services | December 2019 | General information on website and details of where people can go for independent advice |
| | Introduce drop-in housing advice/housing options sessions in suitable locations around the city (for example, in family hubs). | Housing Options Team | April 2020 | |
| | Scope opportunities for a Housing advice phone line and/or live online chat for general housing advice and signposting. | Housing Options Team | April 2021 | |
| | Use data and intelligence available to develop an early identification method for early targeting of support and advice. | Planning & Housing Policy | April 2021 | Work with the Insight Team |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
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| | Work with partners to monitor the range and cumulative impact of welfare reforms on people's housing options and risk of homelessness and develop effective responses. | Housing Options Team | Ongoing | Join existing 'Welfare Reform working Group' partnership |
| | Develop a Communications plan to raise awareness of the services available whilst also managing expectations of realistic housing options available. | Housing Options Team & Communications | December 2019 | |
| | Review and revise our approach to homelessness prevention with key partners. | Housing Options Team | Ongoing | |
| | Improve our understanding of the housing issues for young people and lesbian, gay, bi-sexual and transgender people. | Planning & Housing Policy | April 2019 | |
| Positive Pathways – Targeted Prevention | Monitor, review and where necessary make improvements to the methods of contact and processes around how customers can access the Council's homelessness services. | Housing Options Team | Ongoing | |
| | Develop links and referral pathways with the social care 'Early Intervention Team' (for families) – to ensure early identification of families at risk and ensure a joint approach to prevention. | Housing Options Team Childrens Social Care | Ongoing | |
| | Review and improve housing pathways with adult social care and mental health. | Housing Options Team Adult Social Care/ Public Health | December 2019 | |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
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| | Review and improve housing pathways for young adults (18-24) including Care Leavers. | Housing Options Team Children's Social Care | December 2019 | |
| | Review and improve housing pathways for victims and survivors of domestic abuse. | Housing Options Team | August 2019 | The new contract for DA services will commence in August 2019 |
| | Review and improve housing pathways for prison leavers and those in the criminal justice system. | Housing Options Team | December 2019 | |
| | Develop an effective referral process for public bodies that have the 'Duty to Refer' if they are working with someone who is homeless or at risk of homelessness (with consent). | Housing Options Team | April 2019 | Duty to Refer applies from Oct 18 – review process after 6 months |
| | Ensure that appropriate and timely advice and assistance is given to Asylum Seekers that receive Refugee status, as they are required to move out of accommodation provided by the Home Office. | Migration Team | Ongoing | |
| | Develop a package of support for landlords who are considering evicting their tenants, to enable the tenancy to continue (where safe and appropriate to do so). | Housing Options Team | April 2019 | Review process regularly |
| | Review housing enforcement actions and response to reports of illegal eviction, harassment, retaliatory evictions etc. | Regulatory Services | December 2019 | |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
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| Positive Pathways – Crisis prevention and relief | Re-commission homelessness and ex-offender supported accommodation and floating support services (including rough sleeper services, direct access hostels etc.). | Strategic Housing Board | April 2019 | Current contract runs to 31st March 2019. |
| | Reduce the use of temporary accommodation and bed and breakfast and minimise the use of expensive bed and breakfast accommodation. | Housing Options Team | Ongoing | |
| | Ensure that all existing accommodation used by the Council is effectively managed and that clients are given the necessary support they need. | Housing Options Team | Ongoing | |
| | Investigate options to expand the Council's portfolio of suitable temporary accommodation (to avoid the use of B&B). | Strategic Housing Board | July 2019 | |
| | Develop further measures to tackle rough sleeping and support vulnerable people who are (or are at risk of) rough sleeping, understanding the reasons for nonengagement and developing appropriate 'challenge and support' policies. | Planning & Housing Policy, Community Safety | September 2019 | To include operational policies and procedures |
| | Develop a package of support and securities for private rented sector landlords to enable people to access private rented accommodation. | Housing Options Team | April 2019 | |
| Positive Pathways – Recovery and move-on | Work with partner agencies to develop a common standard for a person to be 'tenancy ready' and a programme to deliver training to future tenants. | Housing Options Team | December 2019 | |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
|--|--|----------------------------|-----------------------|---|
| | Develop a package of support and securities for private rented sector landlords to improve access to private rented accommodation, and positively engage with landlords in promoting the scheme. | Housing Options Team | April 2019 | |
| | Explore and put in place suitable measures to support households to sustain tenancies in the private rented sector. | Housing Options Team | | As part of the re- commissioned contract for homelessness floating support |
| | Ensure that personal housing plans include effective referrals to partner organisations and other services to address long term support needs that have contributed to homelessness. | Housing Options Service | Ongoing | |
| | Provide information on sources for basic furniture packages, home set-up kits etc. and where appropriate, assist people to access crisis grants and other available funding. | Housing Options Service | Ongoing | |
| | Work with the West Midlands Combined Authority to deliver the Housing First pilot scheme (Coventry to deliver 40 units per year). | Strategic Housing Board | 2018/19 to 2020/21 | WMCA awarded £9.6m government funding |
| | Review the Coventry Homefinder Policy to ensure it contributes positively to homelessness prevention and relief. | Strategic Housing Board | April 2019 | |
| Positive Pathways – Sustain Housing | Include in the contract specification for the re- commissioned Homelessness contract - floating | Strategic Housing Board | April 2019 | |

| Priority | Action | Lead responsibility | Date | Comments/Progress |
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| | support for people who have accessed a new tenancy after accessing homelessness services. | | | |
| | Develop better joint working practice and information sharing with Registered Providers' tenancy sustainment officers. | Housing Options Team | Ongoing | |
| | Develop access and availability of information and/or prepare information packs for households when moving into temporary and emergency accommodation and also at point of duty being discharged. This will help settle the household within a local community and provide information to help them establish and sustain the tenancy. | Housing Options team in partnership with RPs and PRS Landlords and Homelessness Support service provider(s) | ongoing | |

| Theme 2: Housing Development | | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| Enable new high-quality housing development to meet the existing and future growth needs of the city | Increase delivery to an additional 1,300 homes per year (the level of annual need identified in the Local Plan from 2016 to 2031). | Planning & Housing Policy | Ongoing | |
| | Commission an updated Strategic Housing Market Assessment (SHMA) in partnership with Warwickshire authorities. | Planning & Housing Policy | Summer 2019 | |

| Theme 2: Housing | Development | | | |
|------------------|--|------------------------------|------------------|---|
| Priority | Action | Lead responsibility | Date | Comments |
| | Update the Strategic Housing Land Availability Assessment (SHLAA) to identify sites suitable for housing development. | Planning & Housing Policy | April 2019 | |
| | Maintain a five year land supply of land which is suitable and available for housing development. | Planning & Housing Policy | Annually | |
| | Complete annual monitoring of the Housing delivery test and produce delivery action plans as appropriate. | Planning & Housing Policy | Annually | Reflects introduction of new monitoring requirement in new NPPF (2018). |
| | Ensure our approach to Community Infrastructure Levy (when introduced) is used effectively to enable housing growth. | Planning & Housing Policy | December 2019 | |
| | Maintain and update the Brownfield Land Register. | Planning & Housing Policy | Ongoing | Brownfield land register established in 2017, to be reviewed at least annually. |
| | Support bids and explore potential sources of external funding for housing and infrastructure where opportunities exist, for example from Homes England. | Planning & Housing Policy | Ongoing | As funding opportunities arise |
| | Develop and adopt a Strategic Urban Extension (SUE) Design Guide Supplementary Planning Document to ensure high quality, sustainable design | Planning & Housing Policy | By April 2019 | |

| Priority | Action | Lead responsibility | Date | Comments |
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| | of large new urban development areas allocated in the Local Plan. | | | |
| | Develop and adopt a general Residential Design Guidance Supplementary Planning Document, promoting good design and high standards of materials, space, safety and accessibility in all new housing development. | Planning & Housing Policy | By Summer 2019 | To include: Nationally Prescribed space standards Part M (2) and (3) Secured by Design Build for Life |
| | Work collaboratively with the WMCA to develop regional design guidance for 'healthy new communities' and promote through the planning process as appropriate. | Public Health | By Summer 2019 | |
| | Maximise funding opportunities to help accelerate construction - On-going partnership working with Homes England and the Coventry & Warwickshire LEP to ensure we have an awareness of different models, funding streams and how they can be used. | The Councils Planning & Housing Policy, Economic Development and Inward Investment teams working in partnership with the WMCA and C&W LEP. | Ongoing | |
| | Embracing modern methods of construction – give strategic support to developers who are considering the use of such methods in appropriate developments. | Planning & Housing Policy | Ongoing | |

| Theme 2: Housing Development | | | | |
|---|---|------------------------------|------------|--|
| Priority | Action | Lead responsibility | Date | Comments |
| Diversifying the housing offer to meet a range of | Grow the supply of homes attractive to professionals and entrepreneurs. | Planning & Housing Policy | Ongoing | |
| needs and aspirations | Continue to work with Coventry and Warwick Universities to understand student accommodation needs, and expand the supply of purpose built student housing in suitable locations. | Planning & Housing Policy | Ongoing | |
| | Support appropriate proposals for housing developers and accredited private landlords to expand the number of homes available for rent (Build to Rent) on suitable sites. | Planning & Housing Policy | Ongoing | As proposals arise |
| | Improve advice available to people interested in low cost home ownership. | Housing Options Team | April 2019 | Part of improvements in general housing options advice available |
| | Maintain the self-build register and promote opportunities for self/custom build for interested individuals and communities. | Planning & Housing Policy | Ongoing | To be reviewed annually |
| | Explore options to work with local mortgage lenders to support and facilitate improved accessibility to the local housing market through savings and mortgage opportunities. | Strategic Housing Board | ongoing | To be reviewed annually |
| Ensure that affordable housing is developed of the right type and tenure to meet the needs of the | Increase delivery to an additional 348 affordable homes per year (level of need identified in the Local Plan), achieving at least 25% affordable homes on sites that meet the criteria. | Planning & Housing Policy | Annual | Criteria as defined in Policy H6 of the Coventry Local Plan. |

| Priority | Action | Lead responsibility | Date | Comments |
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| city | Develop and adopt a Developer Contributions Supplementary Planning Document (SPD) including detailed affordable housing requirements, building on Policy H6 and IM1 in the Local Plan. | Planning & Housing Policy | By Summer 2019 | |
| | Work with planners on viability assessments for S106 sites and advise on ways to maximise affordable housing provision on S106 sites. | Planning & Housing Policy | Ongoing | |
| | Support RPs on S106 schemes and negotiate with developers, RPs and Planners on affordable housing mix. | Planning & Housing Policy | Ongoing | |
| | Develop and adopt a policy on the use of Commuted Sums to support additional affordable housing delivery, with funds to be targeted where they bring most added value and enable the development of strategically important housing types (eg accessible bungalows, large family homes). | Planning & Housing Policy | By Summer 2019 | |
| | Set up a Development Forum with Registered Providers to enable partnership working and maximise opportunities for affordable housing development. | Planning & Housing Policy | April 2019 | |
| | Work with registered providers to achieve an appropriate balance between traditional social rented properties and new business which enables them to develop other types of homes, such as Affordable Rent, Market Rent, homes for sale. | Planning & Housing Policy | Ongoing | |

| Theme 2: Housin | g Development | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| | Continue to work in partnership with Whitefriars Housing Group to ensure that the Joint Venture delivers decent new affordable housing which meets the strategic needs of the city. | New Build Housing Partnership Joint Venture | Ongoing | |
| | Explore new vehicles for affordable housing delivery, including joint venture and Local Housing Company models, to facilitate the delivery of affordable housing. | Planning & Housing Policy, Housing Options and Corporate Property Teams | Ongoing | |
| | Support communities exploring the potential for increasing the provision of affordable housing in their communities through the creation of initiatives such as Neighbourhood/ Community Plans, Community Land Trusts and Community Right to Build. | Planning & Housing Policy | Ongoing | As opportunities arise or proposals are put forward |
| | Through developer contributions, collaboration with Registered Providers and funding opportunities, deliver housing types that the market will not provide e.g. mobility standard housing, learning and disability housing, etc. | Planning & Housing Policy | Ongoing | |
| | Develop a common sub-regional approach to allocation of affordable homes apportioned to the Warwickshire authorities to meet the need arising in Coventry. | Planning & Housing Policy | 2020 | |

| Theme 3: Improving existi | Theme 3: Improving existing housing | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| Improve the management and maintenance of rented properties | Commission a Private Sector Stock Condition Survey (PSSCS) or similar study to update the current 2013 report and better understand the housing conditions in Coventry, and to ensure that health related data is identified in the house condition survey. | Planning and Regulatory Services | Summer 2020 | |
| | Undertake housing-related activity in line with health priorities for the city such as achieving "safe and healthy" homes, as informed by the above survey results. | Regulatory Services, Public Health | Dependent on above | |
| | Investigate opportunities to introduce discretionary licensing, such as selective or additional licensing. | Regulatory Services | December 2019 | |
| | Monitor outcomes and outputs of any discretionary licensing that is adopted. | Regulatory Services | Dependent on above | |
| | Explore options for introducing a landlord accreditation scheme. | Regulatory Services | December 2019 | |
| | Promote good housing management standards and information sharing through a Private Landlord Forum. | Housing Options Team Regulatory Services | Ongoing | |
| | Continue to deliver the HMO mandatory licensing scheme, embedding the change in criteria and ensuring a proactive approach to identifying and inspecting relevant properties. | Regulatory Services | Ongoing – change to criteria from Oct 18 | |

| Theme 3: Improvi | ng existing housing | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| | Carry out compliance visits of properties subject to Mandatory or Discretionary licensing schemes. | Regulatory Services | Ongoing | |
| | Proactively target the poorest condition private rented sector housing outside of licensing schemes. | Regulatory Services | Ongoing | |
| | Improve data sharing and co-operation between various Council teams that may come into contact with rogue landlords, to identify where intervention or enforcement may be required. Include joint visits where necessary. | Regulatory Services | Ongoing | |
| | Improve private rented sector housing conditions through advice and information where possible, and the use of enforcement powers where necessary, including civil penalties, rent repayment orders and banning orders, targeted on the poorest condition housing. | Regulatory Services | Ongoing | |
| | Contribute to the nationwide database of rogue landlords introduced by the Housing and Planning Act 2016, where appropriate. | Regulatory Services | Ongoing | |
| | Review the way services rapidly respond to reports of illegal/retaliatory eviction and harassment, especially where these involve vulnerable tenants or may result in homelessness. | Regulatory Services, Housing Options Service | December 2019 | Review process as appropriate |

| Theme 3: Improving existing housing | | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| | Increase joint working and intelligence sharing between the Prevention Team and Housing Enforcement to assist households threatened with homelessness due to the condition of their property, or facing harassment or illegal eviction. | Regulatory Services, Housing Options Service | Ongoing | |
| | Commission research into the Houses in Multiple Occupation (HMO) sector, including assessing the impacts of HMOs and student accommodation and the effect that additional purpose-built student accommodation is having on the student housing market. | Regulatory Services, Planning & Housing Policy | Complete by summer 2019 | |
| | Work with partner agencies to ensure effective information sharing and referral processes where any agency identifies that a vulnerable person is living in poor housing conditions to ensure that appropriate assistance can be provided. | Regulatory Services, Public Health | Ongoing | |
| Improve the energy efficiency of existing housing, provide affordable warmth assistance and reduce | Continue to provide affordable warmth advice and information for vulnerable and low income households, by phone, home visits, surgeries, events and the Council website. | Affordable Warmth Team | Ongoing | |
| fuel poverty | Continue to make Energy Company Obligation funded insulation and heating measures available through a partnership arrangement with an energy supplier or contractor, using the Flexible Eligibility provisions to target vulnerable and low income households. | Affordable Warmth Team | Until end of ECO3 in 2022 | |

| Theme 3: Improving exist | Theme 3: Improving existing housing | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| | Continue to pursue opportunities through the Better Care Fund and other programmes to deliver projects to improve home insulation and heating efficiency, and to provide help to reduce fuel costs and maximise incomes. | Affordable Warmth Team, Public Health | Ongoing | Note Better Care Fund is a temporary funding source expiring on 31 March 2020 |
| | Continue to manage the Council's Switch and Save scheme to offer households the opportunity to switch to cheaper energy tariffs. | Affordable Warmth Team | Ongoing | |
| | Submit a report to the Secretary of State for Business, Energy and Industrial Strategy as required by the Home Energy Conservation Act 1995, detailing measures that will lead to significant domestic energy efficiency improvements. | Affordable Warmth Team | By end March 2019 | |
| | Take action to enforce regulations regarding minimum energy efficiency standards in the private rented sector. | Regulatory Services | Ongoing | |
| Make the best use of existing housing stock in the city, including bringing empty homes back into use. | Review the Homefinder Policy to ensure it provides applicants with an informed choice about their housing options and encourages sustainable communities, whilst also prioritising social housing for those that need it most. | Planning & Housing Policy, Housing Options Team | April 2019 | |
| | Review and agree a master nominations agreement with Registered Providers. | Planning & Housing Policy, Housing Options Team | April 2019 | |

| Priority | Action | Lead responsibility | Date | Comments |
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| | Reduce under-occupation of housing through partnership working and support for people wanting to downsize in all sectors, including supporting Registered Providers to develop initiatives to reduce under-occupation. | Housing Options Team | Ongoing | |
| | Review the empty homes policy to ensure continuing effectiveness in bringing homes back into use. | Environmental Services | December 2019 | Current policy was adopted in 2014 |
| | Develop a proactive plan to identify and bring empty homes back into use, including advice and assistance for owners and use of enforcement powers (including compulsory purchase orders) where necessary. | Environmental Services, Regulatory Services | July 2020 | |
| | Engage with Registered Providers to map the current social housing provision (size, type, location). | Planning & Housing Policy | December 2020 | |
| | Work with the City Fibre project to enable roll-out of high speed broadband to all areas of the city. | City Fibre Partnership | Ongoing | |

| Theme 4: Support for people and communities | | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| Ensure that housing in the city is fit for an ageing | Carry out a Housing Needs Assessment for Older People, including an exploration of the barriers to | Planning & Housing Policy | April 2020 | |

| Priority | Action | Lead responsibility | Date | Comments |
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| population | downsizing and future levels of need for affordable and specialist housing for older people. | | | |
| | Develop an Older Persons Housing Strategy to ensure that the housing in the city is fit for an aging population. | Planning & Housing Policy | April 2021 | |
| | Support the development of new older persons housing that meets identified needs and demand. | Planning & Housing Policy | Ongoing | |
| | Work with Registered Providers and Homes England on increasing development of new older persons housing for older persons in need including for rent and affordable home ownership. | Planning & Housing Policy | Ongoing | |
| | Work with current care home operators and providers of housing for older people that wish to improve the physical and environmental conditions in their homes by remodelling or re-provision. | Adult Social Care | Ongoing | |
| | Ensure that extra care and older persons housing is incorporated into Strategic Urban Extensions in accordance with the master-planning principles in the Local Plan. | Planning & Housing Policy | Ongoing | As plans come forward |
| People will have the tools to access and sustain suitable housing, including support for people with specific housing needs resulting from a physical | Identify future housing need for transitional, supported and specialist housing, including for people with learning disabilities, people with mental health needs, older people and disabled people. Link in with the update of the Strategic Housing Market Assessment. | Adult Social Care Planning & Housing Policy | Ongoing | Cabinet report scheduled for March 2019 regarding supporting living for adults with learning disabilities and mental health |

| Theme 4: Support for p | eople and communities | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| or mental impairment | Work in partnership with Registered Providers, care providers and Homes England to deliver additional/remodelled supported housing schemes in response to needs and demand, so there is choice for people who to continue to live independently | Adult Social Care, Planning & Housing Policy | Ongoing | |
| | Develop and maintain a register of affordable homes that are adapted or accessible properties (both existing and planned) to make it easier for people with disabilities to find a home that meets their needs. | Housing Options Team | Ongoing | |
| | Work with partners to encourage the provision of floating support, in response to needs and demand, for people to continue to live independently in their own homes | Adult Social Care Planning & Housing Policy | Ongoing | |
| | Strongly encourage the development of new housing which is suitable for disabled people using higher accessibility standards from Part M – with adaptability 'designed in'. | Planning & Housing Policy | Ongoing | (Building Control Part M, to include M4 (2) Category 2: Accessible and adaptable dwellings and M4 (3) Category 3: Wheelchair user dwellings) |
| | Update the Gypsy & Traveller Accommodation Assessment to ensure plans and policies continue to meet identified needs. | Planning & Housing Policy | By December 2020 | |

| Theme 4: Support for people and communities | | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| | Revisit options for the redevelopment of the permanent Gypsy & Traveller Site at Siskin Drive. | Planning & Housing Policy and Corporate Property. | By summer 2020 | |
| | Ensure we maintain a 5 year supply of Gypsy and Traveller sites to meet identified need. | Planning & Housing Policy | Ongoing | |
| | Explore options regarding a suitable transit site for Gypsies & Travellers. | Environmental Services | Nov 2019 | A report will be prepared for Cabinet Member (Policing & Equalities) on the practicalities of creating a transit site within the city boundaries. |
| People will be able to access advice and information about their housing rights and | Liaise with Coventry University and the University of Warwick to ensure that students are aware of their rights and responsibilities when renting, including reducing ASB. | Environmental Services | Ongoing | ASB procedure developed in 2016/17 - monitor success and review if necessary. |
| responsibilities, and how to sustain their tenancies | (See also actions under Theme 1 – preventing homelessness and supporting homeless households). | | | |
| Support communities that want to develop a Neighbourhood Plan | Ensure that general information is available for communities thinking about neighbourhood planning (including information on the Council website). | Planning & Housing Policy | Ongoing | |
| | Provide support, advice and assistance to communities that want to develop a Neighbourhood Plan. | Planning & Housing Policy | Ongoing | As proposals are put forward |

| Theme 4: Support for people and communities | | | | |
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| Priority | Action | Lead responsibility | Date | Comments |
| | Arrange the necessary procedural activities such as designation of a neighbourhood plan area, inspection of the plan, and a referendum to approve the plan. | Planning & Housing Policy | Ongoing | As proposals are put forward |
| Support estate regeneration in appropriate locations. | Support regeneration and redevelopment schemes in areas that require improvement, including opportunities arising from the 'Inclusive Growth Corridor' which seeks to maximise the benefits to local communities of the HS2 development. | Planning & Housing Policy | Ongoing | As proposals are put forward |

| Monitoring and updating | | | | |
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| Action | Lead responsibility | Date | Comments | |
| Update the Homelessness Review using information from the 2018/19 year, to understand the early impacts of the HRA implementation and identify any changes in trends, needs or demands as a result of the new legislation and new service. | Planning & Housing Policy | July 2019 | Analysis of information from April 2018-March 2019 | |
| Determine whether the results of the above require any changes to be made to the Housing & Homelessness Strategy and/or the Action Plan. | Strategic Housing Board | October 2019 | | |
| Review whether the Housing & Homelessness Strategy or Action Plan need to be updated when changes occur in relevant legislation or statutory guidance. | Strategic Housing Board | When required | | |

| Monitoring and updating | | | | |
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| Action | Lead responsibility | Date | Comments | |
| Prepare an annual report for the Cabinet Member of the main statistics relating to housing and homelessness and provide regular informal briefings throughout the year. | Strategic Housing Board | Annually | | |
| Regularly review and publish an update of the Housing & Homelessness Strategy Action Plan. | Strategic Housing Board | Annually | | |